

Oracle B2C Service July 25, 2025 Release Notes

	<b>Description</b>
	<b>Analytics</b>
	Agents can now easily view the count of selected records directly within Browser User Interface (BUI) reports, making it simpler to manage selections during multi-edit actions.
	<b>Data Import</b>
	An issue that caused import of extensions to fail because of permission error caused by matching interface names has been resolved.
	<b>Knowledge Foundation</b>
	An issue with with bullet/numbered list when copy pasted and edited in the new rich text editor has been resolved.
	An issue involving option to resize images with pixel size has been fixed in the new rich text editor.
	<b>Workspaces/Workflow</b>
	An issue where the font family and font size were not being honored when typing in the new rich text editor on an incident has been resolved.
	An issue where pasting from Word in the new rich text editor caused an extra space has been resolved.
	An issue that caused the user trans data to disappear on Save & Close when no changes were made has been resolved.
	An issue in the new rich text editor, where using the Standard Text hotkey caused the content to be added to a new line, has been resolved.